



## **THE RIGHTWOOD 5 YEAR LIMITED WARRANTY**

### **What is Covered by This Limited Warranty**

Alta Forest Products LLC Inc. warrants to the original end-user purchaser and not any other purchaser or subsequent owner, that its Pre-Stained wood Fence System (the RightWood Fence System includes only Fence Boards and expressly excludes posts and any other component not manufactured by Alta Forest Products LLC (the "Fence System") will not structurally fail\*\* in service due to rot, insect infestation or fungal decay for a period of Five (5) years from date of purchase (the "Warranty Period"). The terms, "rot" and "fungal decay," as used in this warranty, mean attack by wood-destroying fungi that disintegrate the wood cell walls. (\*\*For purposes of this warranty, structural failure is defined as the inability of a given member to perform its intended function due to rot, insect infestation or fungal decay.) If a valid warranty claim is received within the Warranty Period, Alta Forest Products LLC will at their discretion either: (1) provide a new or refurbished Fence System at no charge, to repair or replace those portions of the Fence System that structurally failed, or (2) refund the purchase price of any failed portion or portions of the Fence System. Any new or refurbished components of the Fence System provided by Alta Forest Products LLC under this warranty, will assume the remaining Warranty Period of the original Fence System.

### **What is Not Covered by This Limited Warranty**

Damage from abnormal or improper use or design, accident, alteration, neglect, abuse, abrasion, air pollutants, improper service or installation\*\*, or damage caused by flood, fire or act of God is not covered by this limited warranty. Fungi associated with the natural "weathering" of wood is not included. "Weathering" of wood is not decay, fungal decay or rot of any type or definition. (\*\*For purposes of this warranty, your RightWood fence system must be installed with 3 rails using galvanized or stainless fasteners.)

"Weathering" of wood includes but is not limited to raised grain, splitting, checking, twisting, warping, shrinkage, swelling or any other physical properties of the wood.

Alta Forest Products LLC is not responsible for fence boards that have been milled, cut, split, sawn, bored, routed, or altered in any other way after manufacturing.

Alta Forest Products LLC is not responsible for rot, fungal decay or insect infestation damage if the RightWood fence boards are in contact with the ground.

### **Protect Your Rights**

To protect your rights under this warranty, please return the completed registration form\* to Alta Forest Products, with proof of purchase within 30 days of purchase. Warranty coverage is not conditional upon the return of the registration form, provided the original owner can furnish proof that the RightWood Fence System was supplied by Alta Forest Products LLC. A properly filled out warranty registration form, completed by the original owner and proof of purchase is the best proof of coverage under this limited warranty.

### **General Conditions and Exclusions**

THE AMOUNT OF YOUR RESTITUTION WILL NOT INCLUDE LABOR TO INSTALL THE REPLACEMENT COMPONENTS, DELIVERY CHARGES, SALES TAX OR OTHER CHARGES, NOR IS ALTA FOREST PRODUCTS LLC REQUIRED TO PROVIDE SUCH LABOR OR SERVICE. THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ALTA FOREST PRODUCTS LLC MAKES NO OTHER EXPRESS WARRANTIES, AND DOES NOT AUTHORIZE ANY OTHER PERSON OR AGENT TO MAKE ANY OTHER EXPRESS WARRANTIES. ALTA FOREST PRODUCTS LLC NEITHER ASSUMES NOR AUTHORIZES ANY OTHER LIABILITY OR OBLIGATION IN CONNECTION WITH THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THIS PRODUCT ARE LIMITED IN DURATION TO THE FIVE (5) YEAR TERM OF THIS LIMITED WARRANTY. IN NO EVENT SHALL ALTA FOREST PRODUCTS LLC. BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, OR INCIDENTAL DAMAGES ARISING OUT OF OR CONNECTED WITH THE PURCHASE OR USE OF THIS PRODUCT OR ANY BREACH OF WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. THIS WARRANTY IS APPLICABLE ONLY TO SYSTEMS INSTALLED WITHIN THE UNITED STATES AND CANADA.

### **Quality You Can Count On...**

At Alta Forest Products we maintain rigid Quality Control standards to ensure our products meet stated specifications for manufacturing tolerances, grade consistency and appearance. You can trust your wood fencing needs to Alta Forest Products.



**ALTA**  
FOREST PRODUCTS

**RIGHTWOOD 5 YEAR LIMITED  
WARRANTY REGISTRATION FORM**

Please type or print

Thank you for choosing Alta Forest Products' fence picket to secure your property!

**Registering Your Warranty by Registered Mail or Email**

To register and receive an Alta Forest Products Warranty Certificate, please complete the form below, and send it to Alta Forest Products. You must attach original receipt from contractor or vendor.

Warranty claims will not be processed unless accompanied by the original sales receipt from an authorized Alta Forest Products retailer or contractor.

Registration must be completed within 30 days of purchase date.

**Alta Forest Products Warranty Registration Form**

*Owners Name		Warranty Number Assigned:	
*Street Address		*City	
*State or Province	*Zip Code	*Country	
*Phone # With Area Code		*Email Address	
(    )			
*Amt. Purchased (No. of Pieces)	Purchase Price	*Date of Purchase	*Purchased From

**Please fill out this section if it pertains to you**

Contracting Company's Name	Salesperson's Name	PO#
Notes		

**You must sign this form for it to be valid**

Owners Signature	Date

I/WE HAVE READ THE ENTIRE WARRANTY AND UNDERSTAND ITS PROVISIONS AND LIMITATIONS

\*Indicates required fields.

**Send completed form to:**  
**Alta Forest Products – Warranty Department**  
**810 NW Alta Way, Chehalis, WA 98532**  
**This form may also be emailed to: [warranty@altafp.com](mailto:warranty@altafp.com)**